

# Employer District Specific Issue Report

Issue Code Reference Guide

This document reviews what you need to know about your District Specific Issue Report (DSIR) and the different types of issue code categories.

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## **District Specific Issue Report (DSIR)**

- The purpose of the DSIR is to ensure that NYSTRS is interpreting the salary and service information submitted on the monthly report the way the employer has intended. Receiving a DSIR does NOT mean that you are reporting incorrectly.
- Monthly reports can't be processed without employer approval of the DSIR. Prompt, detailed responses directly impact NYSTRS' ability to process the monthly reports.
- Once a DSIR is approved, you are no longer able to make additional changes through the ESA. Contact your editor ASAP if you have additional changes.

### **Issue Code Categories**

- All 300 codes are related to membership contributions. Most of these codes are informational for the employer. Some codes do require a response from the employer.
- All 400 codes are warnings. NYSTRS procedure requires a review of these edits by the editor. These codes may be informational or require a response from the employer.
- All 500 codes are errors. Errors require a response from the employer. The only exception being the 585 code.

#### **300 Edit Codes**

Code Employer Instructions  307 - The following employees appear to be new to your district. They have been reported is part-time or full-time.	e
Thew to your district. They have been reported his part-time of full-time.	
as full time, but no contributions have been	
deducted. Please forward a membership	
application if they intend to join NYSTRS and established.	
indicate first date of full-time service. Please	
be sure to collect mandatory contributions. If full-time, indicate first date of full-	
If they are part time, please report them time service and forward application	
correctly as part time in subsequent months. for membership. Membership will be	
established.	
<b>308</b> - Full time employees of the State INFORMATIONAL - This message is	
Education Department are not eligible for generated when a new member is attempting	ng
membership in the NYSTRS. If the employees to be hired for district 8000. No new	
listed below were incorrectly reported with employees should be added to the report. T	
an F/P status of full, please correct all future   current list of members reported should only	-
reports. If there is some other issue, please decrease. If additional members are added	
advise. the report, please correct your report as the	
employee should appear on the ERS report.	
310 - You have reported the employees listed RESPONSE REQUIRED - Indicate if employe	e
below as full time; however, you have not is part-time or full-time.	
reported mandatory contributions. Since	
membership is mandatory for all full-time	
employees, please provide the first date of established.	
full-time service. If the individuals are not full	
time, please update the F/P status to "P" in If full-time, indicate first date of full-time	
future reports. service. Membership will be established.	
311 - The employees listed below are former RESPONSE REQUIRED - This message	
members of NYSTRS or non-members who is for SUNY non-members only. Verify if	
were reported with contributions and the Plan membership should be established.	
Elected was TRS or blank. If the employee(s)	
intent is to be a member of NYSTRS,	
please advise, otherwise please refund the	
contributions to the employee(s). You will not be billed on these contributions.	

Code	<b>Employer Instructions</b>
319 - The employees listed below are	INFORMATIONAL - NYSTRS has removed the
Tier 1 Contributory members, however,	membership contributions from the Final Bill.
contributions were reported under "plan	
contributions". We have corrected your	
report. Please update your records so that	
contribution deductions for the member(s)	
listed is included on future reports as	
"voluntary contributions."	
<b>321</b> - The employee(s) listed below were	INFORMATIONAL - NYSTRS has adjusted the
reported with Voluntary Contributions. For	submitted monthly report as indicated.
contributing members contributions should	
be reported as "plan contributions". For non-	
contributory members 6+, please refund	
contributions. Please update your records	
accordingly.	
<b>323</b> - The following members were reported	<b>RESPONSE REQUIRED</b> - Provide explanation
with either negative plan contributions or	for negative contributions.
negative voluntary contributions. Please	
provide the explanation below.	
325 - (SUNY & CC) You have reported	RESPONSE REQUIRED - This message
employees listed below as full-time. However,	generates for people who are new to NYSTRS.
you have not deducted/ reported mandatory	Verify if the employee selected TRS as their
contributions. Since full-time employees	retirement system. If so, verify the first date
have 30 days to make an election into a	of full-time employment. You will be billed
retirement system, please verify the F/P	membership contributions as of the first date
status, the election is NYSTRS, and initiate	of full-time service.
mandatory deductions. You will be billed for	
the contributions beginning with the first date	
of full-time service.	
<b>329</b> - The employee(s) listed below have been	<b>INFORMATIONAL</b> - Update the EmplID in your
reported with an invalid EmplID or no EmplID.	payroll system.
Based on our review, we have determined	
the members listed are retirees who have	
suspended their retirement allowance. Listed	
below are the correct EmpIID's. Please be	
sure to update your records so the processing	
of future reports is not delayed. Earnings for	
members in this situation should NOT be	
reported as post retirement earnings.	

Code	Employer Instructions
<b>361</b> - The members listed below are non-	INFORMATIONAL - NYSTRS has removed the
contributing members but were reported with	membership contributions from the Final Bill.
plan contributions. We have removed the	
contributions from this report. If necessary,	
please refund the member directly.	
362 - The employee(s) listed below were	RESPONSE REQUIRED - This message
reported with contributions, but they are	applied to SUNY and community colleges
not known to be members of this system.	only. Note: Full time employees have 30 days
Please advise if membership in NYSTRS	to elect TRS or ORP. If no election is made,
is mandatory or optional and provide the	they default to TRS. Indicate if NYSTRS
first date of membership service. (For	membership is mandatory or optional.
mandatory membership this date is the date	Provide the first date of membership service.
appointed to a full-time position. For optional	
membership this date is the 1st of the month	
in which contributions began.)	
<b>364</b> - The employee listed below is a Tier	INFORMATIONAL - NYSTRS has corrected
5 contributory member. Contributions are	the membership contributions on the Final
required for Tier 5 members at the rate of	Bill as indicated. Please notify NYSTRS if you
3.5% of usable salary. Usable pay categories	disagree with the change.
for contributing members include Base,	
Instructional, Summer School, Holdover,	
Retro, Part-pay, Undefined and Awards. We	
have adjusted your report as indicated below.	
Please review the information below and	
advise us if you disagree; otherwise, no reply	
is necessary.	
<b>365</b> - The employee(s) listed below are	INFORMATIONAL - NYSTRS has removed the
retirees of NYSTRS who were reported with	membership contributions from the Final Bill.
contributions. The contributions have been	
removed from this report. Please refund the	
retiree directly. You will not be billed on these	
monies.	

Code	Employer Instructions
<b>366</b> - The employee listed below is a Tier	INFORMATIONAL - NYSTRS has corrected
6 contributory member. Contributions are	the membership contributions on the Final
required for Tier 6 members. Usable pay	Bill as indicated. Please notify NYSTRS if you
categories for contributing members include	disagree with the change.
Base, Instructional, Summer School, Holdover,	
Retro, Part-pay, Undefined and Awards. We	
have adjusted your report as indicated below.	
Please review the information below and	
advise us if you disagree; otherwise, no reply	
is necessary.	

#### **400 Edit Codes**

700 Lu	it Codes
Code	Employer Instructions
<b>403</b> - You have reported salary in the pay	RESPONSE REQUIRED - Provide the
category, "Partial Leave," and omitted the	percentage of leave and/or the amount paid
percentage of pay, or you have reported a	at partial leave rate.
percent in the "Percent of Part Pay" and no	
salary as "Partial Leave." Please provide the	
percentage of part pay or the amount paid at	
the partial leave rate under the appropriate	
column heading listed below.	
<b>405</b> - You have reported Non-Regular	<b>RESPONSE REQUIRED</b> - Verify what payment
Compensation for the retirees' listed below.	represents and whether earned before or
Please indicate, under the column heading	after date of retirement.
"Explanation," type of payment and whether	
payment was due the member prior to or	
after retirement.	
<b>406</b> - The member(s) listed below was	RESPONSE REQUIRED - The employer
reported with non-STRS pay. If all or any	needs to speak to this money at least once
portion of the money was reported in this	per school year, per person. If the amount
category in error and should be reported	is paid consistently and routinely, specify
to STRS, please advise. Please provide the	that NYSTRS will continue to see non-STRS
number of days associated with the STRS	money for this person(s). Once this is
money if applicable. Non-STRS money is not	specified, the employer will no longer need to
billed on or used in a Retirement Benefit.	answer each month on the same individual.
<b>407</b> - NonMbr - termed on <date>. Reported</date>	INFORMATIONAL - This message is for
with NRC of <\$PAYMENT AMOUNT>.	non-members only. If contributions were
	taken, refund them to the member as this is
	not pensionable salary; membership cannot
	be established with NRC pay only. If no
	contributions have been reported, no action
	required.
408 - The employee(s) listed below have	INFORMATIONAL - This message is for non-
terminated membership in this system	members only. If contributions were taken,
effective on the date provided.	refund them to the member as this is not
	pensionable salary; membership cannot be
	established with Termination Pay (TP) only.
	If no contributions have been reported, no
	action required.

Code	<b>Employer Instructions</b>
409 - The employee(s) listed below was	RESPONSE REQUIRED - Verify what the
409 - The employee(s) listed below was reported with negative salary in one or more pay categories. The pay type reflected below is the first pay type a negative was reported. If the negative amount impacts a prior school year, you should indicate the year affected and how the district is recouping payment. If the negative represents a voided check or an adjustment to the current school year, please advise. It is also essential that you advise us IF the service credit should be reduced. Please provide as much information as possible.	RESPONSE REQUIRED - Verify what the negative payment amount represents and to which school year it is to be applied.  Verify if service credit should be reduced. If this is representative of an internal payroll transaction, specify the salary that should be credited to the member for the month indicated.
410 - The sum of all pay types is more than	RESPONSE REQUIRED - Verify what the
\$100,000	reported payment(s) represent.
411 - The employee(s) listed below was reported with negative days. Listed below is the first field where the negative days were reported. If the negative days impact a prior school year, please provide the school year affected.	RESPONSE REQUIRED - Verify what the negative credit represents. Verify the school year the reduction of service should be applied to.
420 - The members listed below were reported with an Annual Base Pay Rate (contract) that is unusually low. The ABPR represents the amount of compensation that would be paid if the teacher were full time. Please provide the corrected ABPR below, or an explanation of why this amount is low.	RESPONSE REQUIRED - Verify the correct ABPR for the month in question. If you are reporting a stipend only, the ABPR is the lowest entry level teacher rate established for the school year.
421 - The following employee(s) employment base has changed from the last reported month. Please explain the reason for the change or provide the correct employment base. Employment bases are 200, 220, and 240. If the employee(s) job title has changed, please provide us with the new job title.	RESPONSE REQUIRED - Verify the correct employment base for the month in question. If it has changed from what was previously reported, an explanation for the change is required.

Code	Employer Instructions
<b>425</b> - The members listed below were	RESPONSE REQUIRED - Days reported
reported with a total of: service days worked,	exceed the employment base. Verify the
service days from hours, and/or service days	correct amount of service days to be credited
from fee that exceeds the number of days	for the reported monies.
physically possible for the month. Generally, a	Tor the reported monies.
full-time employee works 20 or 30 days each	
month depending on the payroll frequency.	
Please review your records and provide the	
correct number of full days for each member	
listed.	
<b>426</b> - The employees listed below were	RESPONSE REQUIRED - Verify the school
reported with holdover money in a month	year in which the pay was earned.
OTHER THAN July, August, or September. Our	
reporting system ONLY recognizes holdover	
money if paid in the months of July, August,	
or September. If holdover is paid and reported	
in October through June, the money will stay	
as current year salary. Please advise us, as	
soon as possible, if this money represents	
current year or a prior year(s).	
<b>427</b> - The Annual Base Pay Rate for the	RESPONSE REQUIRED - Provide an
following member(s) has changed from	explanation for the change in ABPR.
the last reported period. Please provide an	
explanation for this increase/decrease or	
a correction in the space provided and if	
necessary, you should correct your payroll	
information to expedite the processing of	
future reports. Please remember the ABPR	
should represent the member's full-time	
contract salary (FTE), even if the member is	
rendering less than full-time service.	
<b>429</b> - The following employee(s) have been	INFORMATIONAL - A response is not
reported with Holdover pay only and days of	required if the days associated with the
service. All earnings and days will be credited	Holdover pay are correct.
to the previous year, unless otherwise	
notified.	

Code	<b>Employer Instructions</b>
430 - Holdover salary was reported in	INFORMATIONAL - A response is not
conjunction with other payments and service	required if the information is correct. All
credit. However, the following employee(s)	reported service days will remain in the
were reported with a full year of credit in	current school year.
the previous school year. Therefore, all days	
reported for this period will be credited to the	
current year, unless otherwise notified.	
442 - The member(s) listed below have been	INFORMATIONAL - (Active Members) Unless
reported with an invalid or no EmplID. The	you find that a person was reported with the
correct EmpIID is provided below. To prevent	incorrect EmpIID, no response is needed.
receiving this message in the future, please	This message is informational to allow you
be sure to update your records.	to update your records.
	If you update your system to include the
	provided EmplID on reports moving forward,
	you will not continue to get this error
	message.
443 - The retiree(s) listed below have been	INFORMATIONAL - (Retirees) Unless you
reported with an invalid or no EmplID. The	find that a person was reported with the
correct EmpIID is provided below. To prevent	incorrect EmplID, no response is needed.
receiving this message in the future, please	This message is informational to allow you
be sure to update your records.	to update your records.
	If you use the EmpIID rather than RETD, you
444 TL 0 : 10 :: N	will not get this error message.
444 - The Social Security Number you	RESPONSE REQUIRED - Verify that NYSTRS
reported does not match the number we have	has the correct Social Security Number on
in our records. If our records are incorrect,	file.
you should submit a copy of the W-4 Federal	
Withholding form or a copy of the employee's	If our records are incorrect, you should
Social Security card.	submit a copy of the W-4 Federal Withholding
	form or a copy of the employee's Social Security card.
446 - The employee(s) listed below was	RESPONSE REQUIRED - Verify if any earnings
reported with earnings in the month following	represent pay earned prior to date of
their date of termination. Please notify the	termination.
System of ANY salary earned prior to their	
date of termination and the number of full	
days associated with that salary.	

Code	<b>Employer Instructions</b>
<b>448</b> - The member(s) listed below has a termination date during this month. However, the service days you reported exceed the date of termination. Please provide the correct days and salary earned prior to the date of termination.	RESPONSE REQUIRED - Verify salary and service earned prior to date of termination.
<b>450</b> - You have reported employees listed below as full-time. Since full-time employees have 30 days to make an election into a retirement system, please verify the Full-time status and if necessary, initiate mandatory deductions.	RESPONSE REQUIRED - This message applied to SUNY and community colleges only. Message generates for someone what was a former member of NYSTRS. Note: Full time employees have 30 days to elect TRS or ORP. Verify if employee is in full-time status, first date of full-time service and the retirement plan elected. You will be billed membership contributions as of the first date of full-time service.

#### **500 Edit Codes**

500 Euit Coues		
Code	Employer Instructions	
500 - The member(s) listed below were reported with post-retirement pay for the month indicated. The member(s) may have been active at some point during the month or is currently active. If the employee is a retiree of another NYS public retirement system, you should provide that information to us. If the payment was reported (mapped) incorrectly, please provide the corrected pay type(s), update your records, and advise us of any other necessary changes.	RESPONSE REQUIRED - Specify if member is a retiree of another NYS public retirement system. If not, verify if monies were reported in the incorrect category. If you believe these were correctly reported as post-retirement earnings, provide a detailed explanation.	
reported with a total of: service days worked, service days from hours, and/or service days from fee that exceeds 49.99. Generally, a full-time employee works 20 or 30 days each month depending on the payroll frequency. Please review your records and provide the correct number of full days for each member listed.	<ul> <li>RESPONSE REQUIRED - Days more than 49.99 days per month may be acceptable, it is all dependent on your payroll method.</li> <li>Things to look for: <ul> <li>Do you report salary and service for coaches? Do you have employees who are paid stipends? Are you calculating the service associated with these payments using the lowest entry level teacher rate? If your answer is NO then you will end up reporting excessive days in service days for fees or days from hours.</li> <li>Do you have employees who are paid hourly for extra duties? Days should be calculated using the hours in a standard workday (may not be less than six hours).</li> <li>Did you switch payroll vendors during the school year? Your pay rates may not be up to date in the new system.</li> <li>(continued on next page)</li> </ul> </li> </ul>	

Code	Employer Instructions
504 (cont.) - The member(s) listed below was reported with a total of: service days worked, service days from hours, and/or service days from fee that exceeds 49.99. Generally, a full-time employee works 20 or 30 days each month depending on the payroll frequency. Please review your records and provide the correct number of full days for each member listed.	Did you remember to update your entry level teacher pay rates based on the salary chart for the current year? If not, days may not be calculating correctly. If your system is using the lowest entry level TA rate or the pay rate for a substitute to calculate Service Days from Fee, this is not correct. Your system should be using the lowest entry level teacher rate for the calculations of days associated with stipends. If this matches your scenario, provide the lowest entry level teacher rate for days to be adjusted. Update your reporting system to correct future reports.
	If you believe days are correct as reported, specify this in your comment. Remember, members are entitled to service credit for all service rendered, regardless of full-time/part-time status.
505 - The employee(s) listed below was reported with earnings in the following pay types with no service days. Please provide the number of full days rendered for each pay type with reported salary.	RESPONSE REQUIRED - Generally, reported salary should have service credit associated with it. There are instances, such as balance of contract, in which no service credit is appropriate. Provide an explanation as to what this pay represents. If service credit should have been reported with the salary, you need to provide the total corresponding days.
510 - The member(s) listed below was reported with Awards pay. Please provide a copy of the original grievance and settlement award, the school year(s) involved, and an explanation of how the payment was calculated.	RESPONSE REQUIRED - Forward a complete signed copy of the agreement that allows for this payment to your editor. Comment the date the agreement was sent and to whom it was sent. NYSTRS will advise if you should refund any member contributions withheld for this payment after the agreement has been reviewed. If the payment was reported as Awards pay incorrectly, provide the correct pay category.

Code	Employer Instructions
511 - The member(s) listed below was	RESPONSE REQUIRED - Provide an
reported with undefined pay. Please advise us	explanation of what the reported pay
what this money represents.	represents. If you are unsure of the
	reportability of the payment, forward all
	supporting documentation to your editor for
	review. Comment the date the information
	was forwarded and to whom it was sent.
	If the reportability is being questioned,
	NYSTRS will advise how to report once all
	documentation has been reviewed.
515 - The employees listed below are	RESPONSE REQUIRED - Specify Optional
former or non-members of NYSTRS who	or Mandatory Membership. If membership
were reported with contributions. Since	is mandatory, provide first date of full-time
contributions were withheld a membership	service. If we do not receive a response, a
has been established. If contributions were	membership will be established.
collected in error, please notify the system.	
516 - The employee(s) listed below	<b>RESPONSE REQUIRED</b> - Verify the date(s) of
terminated but was reported with	service the payment is for. Any membership
contributions. Please advise if the salary was	contributions that are withheld for dates after
earned prior to the date of termination. For	the date of termination in our system will
salary earned after the date of termination,	need to be refunded to the employee directly
please refund the employee directly.	by the employer.
<b>540</b> - The employee(s) listed below was	RESPONSE REQUIRED - This message is
reported with a total of: service days worked,	cumulative. The days specified are inclusive
service days from hours, and/or service	of all monthly reports that have been
days from fee that exceeds the number of	submitted to us for the school year. This
days physically possible for the cumulative	message will appear when a member has
monthly reports submitted to date. Service	been reported with 300+ days for the school
Days from Fee should be calculated using	year.
the entry level teacher rate. Please provide	(continued on next page)
the entry level rate and contact your payroll	
vendor to correct the excessive days being	
reported. On internal message (Member	
Status), number of days for total year will be	
shown.	

Code	Employer Instructions
was reported with a total of: service days worked, service days from hours, and/ or service days from fee that exceeds the number of days physically possible for the cumulative monthly reports submitted to date. Service Days from Fee should be calculated using the entry level teacher rate. Please provide the entry level rate and contact your payroll vendor to correct the excessive days being reported. On internal message (Member Status), number of days for total year will be shown.	<ul> <li>Do you have employees who are paid hourly for extra duties? Days should be calculated using the hours in a standard work day (may not be less than six hours).</li> <li>Did you switch payroll vendors during the school year? Your pay rates may not be up to date in the new system.</li> <li>Did you remember to update your entry level teacher pay rates based on the salary chart for the current year? If not, days may not be calculating correctly. If your system is using the lowest entry level TA rate or the pay rate for a sub to calculate Service Days from Fee, this is not correct. Your system should be using the lowest entry level teacher rate for the calculations of days associated with stipends. If this matches your scenario, provide the lowest entry level teacher rate for days to be adjusted. Update your reporting system to correct future reports.</li> <li>If you believe days are correct as reported, specify this in your comment. Remember, members are entitled to service credit for all service rendered, regardless of full-time/part-time status.</li> </ul>
555 - The members listed below were reported with service days and no earnings. Please review your records and provide the salary information for each member or an explanation. If the member was not paid during the month reported but is expected to return to your payroll, please indicate.	RESPONSE REQUIRED - Service should only be reported when corresponding salary is reported. If the days were included on your monthly report in error, you will need to indicate this. If salary should have been included on the report, specify the amount paid and the pay category to which it belongs.

Code	Employer Instructions
with Awards pay and service days. If the Awards pay is retroactive to a prior year, you should not report service days during the month payment is made. Be sure you have submitted a complete, signed copy of the original grievance and the Award Settlement. If the payment was reported (mapped) incorrectly, please advise us as soon as possible. Please update your payroll records and advise us of any necessary changes we need to make for prior months/years.  557 - Employees listed below were reported	RESPONSE REQUIRED - Forward a complete signed copy of the agreement that allows for this payment to your editor. Comment the date the agreement was sent and to whom it was sent. NYSTRS will advise if you should refund any member contributions withheld for this payment after the agreement has been reviewed. If the payment was reported as Awards Pay incorrectly, provide the correct pay category.  RESPONSE REQUIRED - Advise if the payment
with retro pay and service days. Generally, service days should not be reported for retroactive earnings when it is the only payment made. Please review your records and advise us if the payment was reported (mapped) incorrectly or if the days should be removed.	was reported incorrectly. If so, provide the correct pay category. If correctly reported, specify if the days should be removed. If you believe the days to be reported correctly, provide the reason.
558 - Employees listed below were reported with Non-Regular Compensation pay and service days. You should not report service when Non-Regular Compensation is the only payment made. If the payment was reported (mapped) incorrectly, please advise us as soon as possible. Be sure to update your payroll records, if necessary, and advise us of any changes we need to make to prior reports.	RESPONSE REQUIRED - Members are not entitled to days for NRC. (This message will appear if there is holdover or retro money also reported.) Indicate if days are associated with Holdover pay or if the days were reported in error. If reported in error, update your payroll records. If the payment was reported in the incorrect pay category, provide correct pay type.

Code	Employer Instructions
559 - Employees listed below were reported with Termination Pay and service days. Service is not granted on termination pay. If the payment was reported (mapped) incorrectly, please advise us as soon as possible. Be sure to update your payroll records and advise us of any changes we need to make to prior reports.	RESPONSE REQUIRED - Members are not entitled to days for TP. (This message will appear if there is holdover or retro money also reported.) Indicate if days are associated with Holdover pay or if the days were reported in error. If reported in error, update your payroll records. If the payment was reported in the incorrect pay category, provide correct pay type.
<b>560</b> - Employees listed below were reported with Holdover/Prior Year earnings and service days. Generally, service is not reported for holdover (balance of contract). However, if the earnings are for the prior year and require days please advise.	RESPONSE REQUIRED - Indicate if days are applicable. If days should not be reported, advise to remove.
585 - Thank you for submitting earnings for Tier 6 members. Please review this DSIR for any other issues and when complete, submit. If this is the only message on your DSIR, please remember to select district approved, save, and submit. To view rates, go to the Member Rates page.	INFORMATIONAL - Tier 6 Projected Earnings have been submitted. Review the DSIR for any change to reported membership contributions.



